

A1. QUALITY AND ENVIRONMENT POLICY CODICER 95 S.L.

CODICER 95 SL, dedicated to the design, manufacture and marketing of ceramic tiles, with the aim of continuous improvement and aware of the importance of customer satisfaction, has implemented a Quality and Environmental Management System in its facilities to comply with the requirements of our clients.

General Management establishes, through this document, the lines to be followed in the field of quality and the environment, committing to:

- Comply with all the requirements that are applicable to the company and the products it markets regardless of the type (legal, regulatory, etc.) and origin (clients, administrations, internal requirements, etc.)
- Promote actions to improve CODICER's global behavior through continuous improvement in: oThe quality of products, processes and service provided oEnvironmental behavior
- Periodically establish the objectives and goals, as well as review the degree of compliance with them.
- Promote the working conditions and environment to reduce risks (minimization of incidents, safety and trust in the brand) and take advantage of opportunities (fulfillment of the expectations generated and distinction from the competition).
- Support the necessary resources and stimulate collaboration with external parties to CODICER (clients, suppliers, subcontractors, administrations, ...) to help achieve the objectives and goals set.
- Encourage, through communication, training and awareness, the involvement and participation of all personnel in the fulfillment of the company's commitments and in the achievement of the objectives.
- Protect the environment and prevent and minimize pollution, focusing on reducing emissions into the atmosphere, reducing waste, reducing water consumption and manufacturing environmentally friendly products throughout their entire life cycle.
- Support and encourage the acquisition of products and services that improve the overall quality and environmental performance of the company.
- Definitively promote the conditions that provoke internally proactive attitudes towards the design or modification of products or processes that lead to the continuous improvement of the quality and environment system.

CODICER 95 S.L., decides to make this Policy public by communicating it to its employees, suppliers and interested clients, thus involving them in the Management System implemented in the company.

D. Manager

Castellón, March 4, 2021